

Suboxone on Demand: Filling the Gaps; Community Collaboration in Crisis

ReDiscover's Kansas City Assessment and Triage Center (KC-ATC)



Need within the KC Community

- Kansas City is now in top 5 cities across MO for total opioid deaths
- Location, location, location – high risk population'; highest concentration
- Access 24/7 365



What is the Kansas City Assessment and Triage Center KC-ATC

An assessment and triage center for persons who are experiencing a mental health or substance use crisis that come into contact with Kansas City Missouri Police Department (KCPD), EMS or an Approved Emergency Department (ED).

- All Voluntary
 - Open to KCPD and Approved Emergency Departments
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KC-ATC

2 Units-18 Slots Available

**9 Stabilization-Primary
Concern Mental Health**


**9 Sobering-Primary Concern
Substance Use**

Stay 23 Hours or Less


Average Stay 13.5 Hours




What Will Happen?

- Immediate triage and assessment to start Suboxone induction–Licensed Team Leader gathers collateral information and assess risk
 - RN will complete health/nursing assessment
 - Counselor Techs will monitor clients on units, conduct vitals and regular checks
 - Rapport Building with Clients
 - Discharge Planning/Placement/Referral
 - Outreach Case Management
 - Psychiatric Evaluation
 - Bridge Medications
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What if they can't make it to the center?

- Street outreach to ensure people don't fall thru the cracks at discharge
 - Immediate Housing
 - Assist in connection to ongoing support/services/treatment
 - Working on barriers
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Lessons Learned

- Providing warm handoffs to ongoing treatment providers
 - Access to 24 hour pharmacies
 - Better process to get individual from hospital ED to KC-ATC
 - Education- stigma related to being prescribed Suboxone
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What Clients are Saying.....

- “It Saved My Life”
- “Welcomed In”
- “Open Arms”
- “Made Sure I was OK”
- “Quality Service”
- “Crisis Center put me on a path to live”
- “Feels a weight off my shoulders”
- “Showed the better side of me”
- “Level of trust with the process”
- “If it wasn’t for them I would have re-used”
- “Got me back on the correct medications”
- “Without the Crisis Center is it trial and error; they care”
- “Good to have another option other than jail”
- “Never had a desire before, but this time was different”
- “You tell them the direction you want to go”
- “With the correct medications, my head is situated and working right instead of running around”

ReDiscover

Suboxone on Demand

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